

From Demand Gen to Revenue:
How Franchisors Can Leverage Digital Media to Fuel Franchisee Growth

October 9, 2024

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# LOCATION3

The premier partner driving digital transformation for multi-unit brands and franchise systems





#### **Helping Partners** Solve Tomorrow's

**Digital Challenges** 



Strategic Consulting & Enterprise Professional Services

Since 1999





#### What Sets Us Apart From Everyone Else



#### Growth Through Performance

Your success is our success, and we stand by our track record of delivering client growth through performance



#### Powered By Technology

We leverage innovative, cutting-edge tools and technology to optimize performance and efficiency



#### Advised By Experts

We're a comprehensive team of certified industry professionals and digital marketing experts





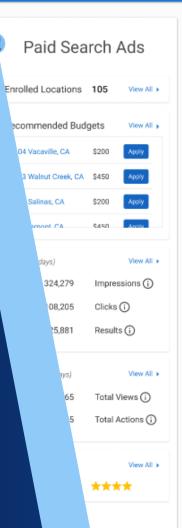


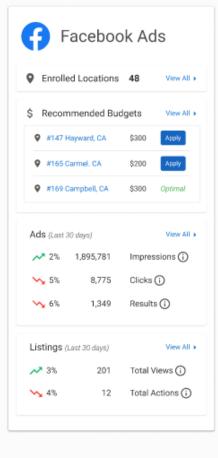
But what makes us truly unique...

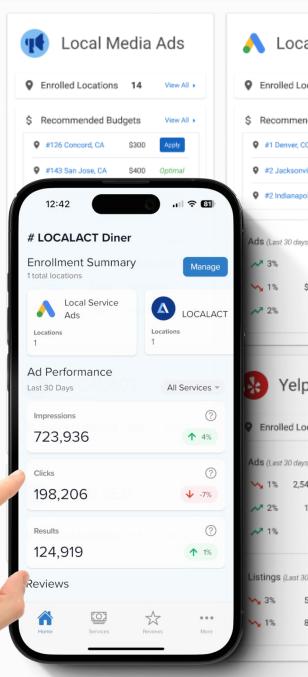
# A LOCALACT Powered by Location3

The premier local marketing platform for businesses

Empowering franchise owners with digital technology that delivers growth in leads, customers, sales and revenue

















9.0 avg
Net Promoter Score
Among current active
LOCALACT customers

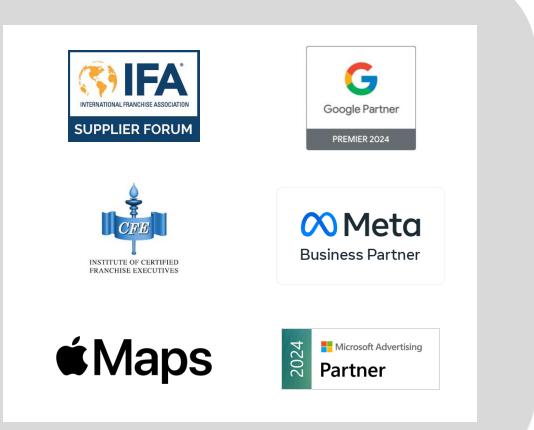


#### Les Pierce

Franchise Business Owner

We continue to see new customers daily, and based on conversations with our customers, many of their store visits are driven by finding us online through LOCALACT.





# Delivering results for our partners

Franchising

Restaurants

Healthcare

Education

Financial Services

Fast Casual + QSRs

Retail

**Home Services** 

**Business Services** 

Fitness & Wellness

Automotive

Real Estate





October 22-24

Denver, CO



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#### Consumer Habits



1 out 3

Consumers are spending more time making decisions and considering more brands<sup>1</sup>



**48**%

Of customers are happy to switch providers for a better deal<sup>2</sup>



3x

Increase in likelihood of purchase for brands in a consumer's initial consideration set<sup>3</sup>



**68**%

of Small/Medium B2B businesses say that Brand reputation is 'very important'.



#### Consumer forecast – Q4 YoY

+ 4.0%

consumer holiday spending

+ 8.5%

online shopping

45%

of eCommerce will be mobile







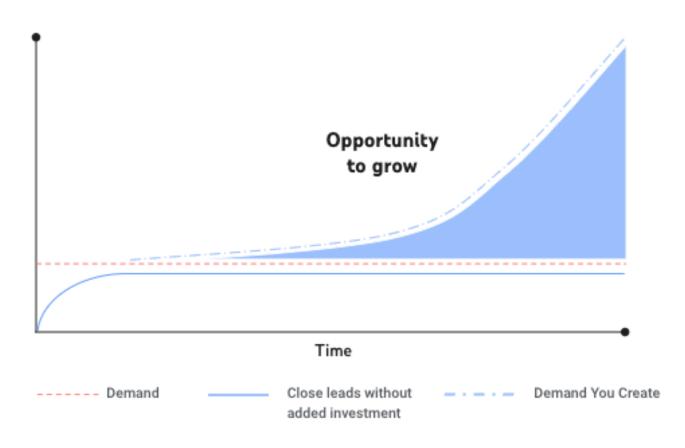
## Second-Screen usage is the new normal



of US adults use a second screen — smartphone or tablet — while watching TV.



#### Demand generation is critical to success

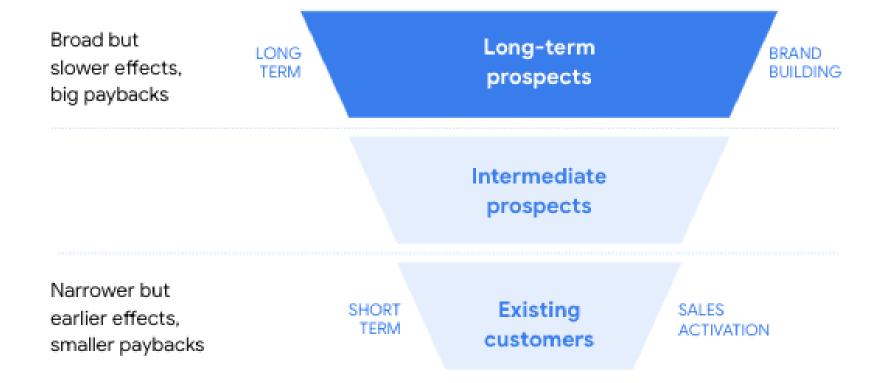








#### Full-funnel media strategy







### Connected TV (CTV)







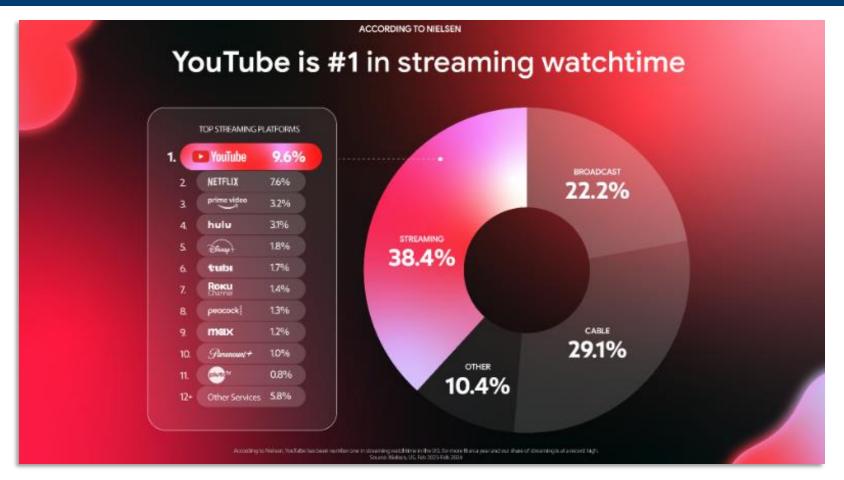
### Over-the-Top (OTT)

- Serving ads on mobile, desktop and Smart TVs
- CPMs less expensive
- Ads are clickable, driving traffic
- Optimizes performance across the customer journey
- Increases reach and customer engagement





#### YouTube for demand gen









#### YouTube for demand gen

Viewers come to YouTube on **every screen for every format** — from the living room to Shorts



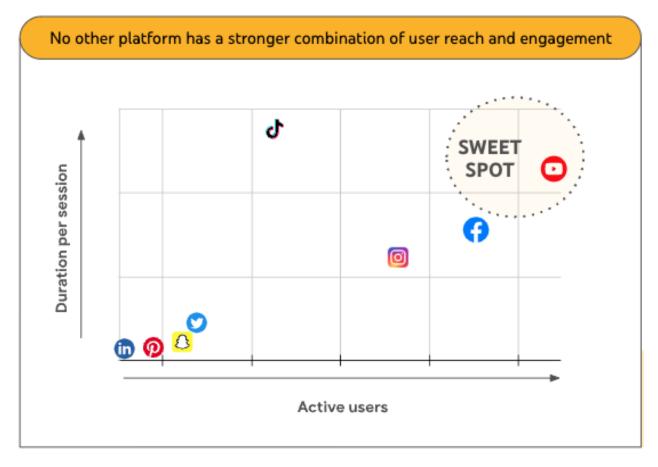
bilion

daily views of Shorts with 2B monthly active users on Shorts





#### YouTube for demand gen









#### Turning demand into customer activation







#### Turning demand into customer activation

# **Audience Targeting**



Identify the right audience that will drive conversions

# Ad Creative



Tailor appealing creative to drive conversions

## Tracking & Attribution



Implement framework to measure performance



#### Turning demand into customer activation

Personalization









#### Audience targeting and segmentation







**2<sup>ND</sup> PARTY DATA** 



1<sup>ST</sup> PARTY DATA

Own your data

**CDP** 

Mobilize your data

Share data

Partner with data leaders





#### The importance of quality creative



of marketers deem creative quality key to marketing effectiveness





#### Maximizing retargeting for engagement

- CTV/OTT + Display
- Retarget engaged audience
- Build brand recognition
- More efficient CPMs
- Increased impressions
- Drives conversions







#### YouTube demand gen leads to conversions



YouTube generates demand...

+8%

On average, advertisers running YouTube video ads in addition to Search ads see 8% higher search conversions volume<sup>1</sup>



...assists conversions

+28%

YouTube advertisers see brand video driving 28% of their conversion assists<sup>2</sup>

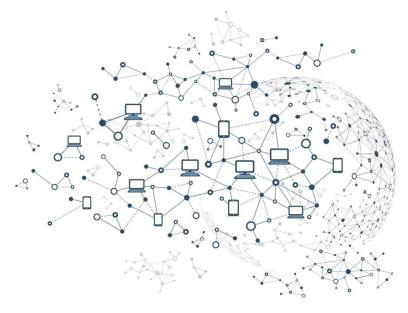






#### Cross-device measurement



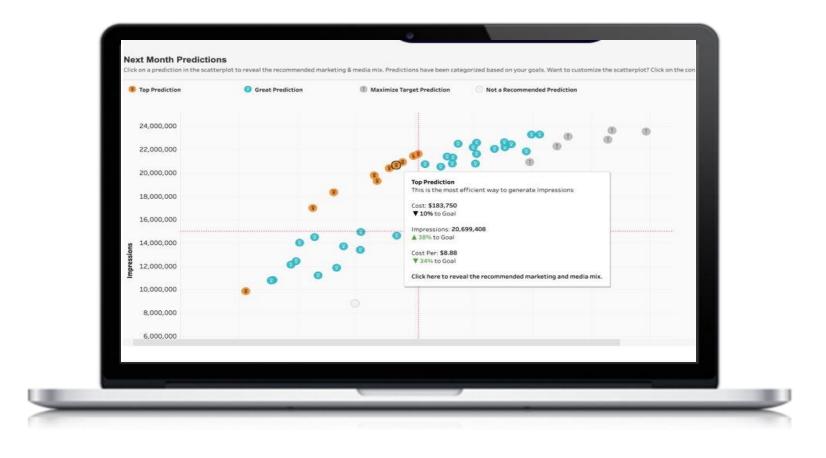








#### Attribution and predictive modeling







#### Location3 Case Study





#### **CTV Campaign Results**

Total Impressions: 11,603,739
Total Video Completions: 9,335,897
Total Clicks: 6.552

The QR code in our CTV ads also generated 4,747 clicks, and 289 site conversions, which included eCommerce purchases, savings club sign ups, and new account registrations!









