# 2025 FA CONVENTION LAS VEGAS, NV FEB. 10-13

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# **Creating (or Reinventing) Your Franchise Advisory Council**

#### Panelists:

#### **Genevieve Weeks**

Founder + CEO Tutu School Franchises

### **Rob Goggins**

President Great Clips, Inc.

### **Todd Recknagel**

Managing Partner Three20 Group

### Moderator:

### **Kerry Bundy**

General Counsel Great Clips, Inc.

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## **Today's Objectives:**

Why and When to Create (or Reinvent) a Franchise Advisory Council



Structuring a Franchise Advisory Council



Maximizing the Value and Effectiveness of the FAC





### **Deciding to Create a Franchise Advisory Council**





### Why an FAC?

#### When to Create One?

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## **Structuring a Franchise Advisory Council**

Getting a good number and mix of members

Governance issues (selection process, terms, voting, positions, bylaws, etc)

Meeting logistics and budget

The role of an association, if any, in the FAC





### **Maximizing the Value and Effectiveness of the Franchise Advisory Council**



Balance power/control between the franchisor and FAC



Transparency and communication are key



Address conflict



Prevent stagnation





### **FINAL THOUGHTS**

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