

AUGUST

<u>Date/Name of Course/Presenter/Location</u>	<u>Number/Type of Credits</u>
23-24 How to Recruit Better Candidates and Close More Franchise Sales Management 2000 – Tucson – for more information call (800) 847-5763; 520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or www.mgmt2000.com	300 Education
6-27 How to Lead and Manage the Growth of Your Franchise System Management 2000 – Tucson – for more information call (800) 847-5763; 520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or www.mgmt2000.com	300 Education

SEPTEMBER

15 IFA Legal Roundtable Series – FRAN-GUARD™ Franchise Sales Management & Compliance Program—Washington, DC For information/registration contact IFA at 202-628-8000; http://www.franchise.org/uploadedFiles/Franchise_Industry/Events/10LegalRoundtableBrochure.pdf	300 Education
15 IFA 2010 Franchise Development Seminar – Washington, DC For information/registration contact IFA at 202-628-8000; http://www.franchise.org/uploadedFiles/Franchise_Industry/Events/FDSBrochure0110.pdf	150 Education
15 IFA 2010 Emerging Franchisor Roundtable Series – Washington, DC For information/registration contact IFA at 202-628-8000; http://www.franchise.org/uploadedFiles/Franchise_Industry/Events/EmergingFranchiseBrochure.pdf	150 Education
20-21 How to Become a More Effective Field Consultant: Part 1 Management 2000 – Tucson – for more information call (800) 847-5763; 520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or www.mgmt2000.com	300 Education
22-24 Franchise Update Leadership & Development Conference – Atlanta, GA. For information/registration	300 Education
23-24 How to Become a More Effective Field Consultant: Part 2 Management 2000 – Tucson – for more information call (800) 847-5763; 520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or www.mgmt2000.com	300 Education

OCTOBER

<u>Date/Name of Course/Presenter/Location</u>	<u>Number/Type of Credits</u>
5-6 Profitable Partnerships Bootcamp—Atlanta, GA For more information and to register www.franchisespeakers.com/franchise-relations-boot-camp or call Katrina Mitchell at SPEAK! 720-304-3710	300 Education

OCTOBER (continued)

<u>Date/Name of Course/Presenter/Location</u>	<u>Number/Type of Credits</u>
6 IFA Legal Roundtable Series – FRAN-GUARD™ Franchise Sales Management & Compliance Program—Tampa, FL For information/registration contact IFA at 202-628-8000; http://www.franchise.org/uploadedFiles/Franchise_Industry/Events/10LegalRoundtableBrochure.pdf	150 Education
6 IFA 2010 Franchise Development Seminar – Tampa, FL For information/registration contact IFA at 202-628-8000; http://www.franchise.org/uploadedFiles/Franchise_Industry/Events/FDSBrochure0110.pdf	150 Education
6 IFA 2010 Emerging Franchisor Roundtable Series – Tampa, FL For information/registration contact IFA at 202-628-8000; http://www.franchise.org/uploadedFiles/Franchise_Industry/Events/EmergingFranchiseBrochure.pdf	150 Education
7-9 Georgetown University Franchise Management Program <i>Building Blocks of Franchising</i> For information and registration – http://scs.georgetown.edu/programs/183/certificate-in-franchise-management	450 Education
18-19 How to Recruit Better Candidates and Close More Franchise Sales Management 2000 – Tucson – for more information call (800) 847-5763; 520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or www.mgmt2000.com	300 Education
18-20 Franchise Mini MBA™—Module III – Strategic Management & Strategy Form NOVA Southeastern University For more information - for more information http://www.huizenga.nova.edu/franchise ; contact Cheryl Babcock at 954.262.5071 (email babcockc@nsu.nova.edu) or Janet Goldstein at 954.262.5139 (email goldjan@huizenga.nova.edu)	450 Education
21-23 Franchise Mini MBA™—Module II – Franchise Sales & Development NOVA Southeastern University For more information - for more information http://www.huizenga.nova.edu/franchise ; contact Cheryl Babcock at 954.262.5071 (email babcockc@nsu.nova.edu) or Janet Goldstein at 954.262.5139 (email goldjan@huizenga.nova.edu)	450 Education
21-22 How to Lead and Manage the Growth of Your Franchise System Management 2000 – Tucson – for more information call (800) 847-5763; 520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or www.mgmt2000.com	300 Education
25-27 Franchise Mini MBA™—Module I – Innovation and Growth NOVA Southeastern University For more information - for more information http://www.huizenga.nova.edu/franchise ; contact Cheryl Babcock at 954.262.5071 (email babcockc@nsu.nova.edu) or Janet Goldstein at 954.262.5139 (email goldjan@huizenga.nova.edu)	450 Education

NOVEMBER

<u>Date/Name of Course/Presenter/Location</u>	<u>Number/Type of Credits</u>
1-2 How to Become a More Effective Field Consultant: Part 1 Management 2000 – Tucson – for more information call (800) 847-5763; 520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or www.mgmt2000.com	300 Education
3-4 IFA Franchise Development Super Session--Millennium Biltmore Hotel Los Angeles, CA For information/registration contact IFA at 202-628-8000; www.franchise.org	300 Education
4 IFA Legal Roundtable Series – FRAN-GUARD™ Franchise Sales Management & Compliance Program—Los Angeles, CA For information/registration contact IFA at 202-628-8000; www.franchise.org	300 Education
4 IFA 2010 Emerging Franchisor Roundtable Series – Los Angeles, CA For information/registration contact IFA at 202-628-8000; http://www.franchise.org/uploadedFiles/Franchise_Industry/Events/EmergingFranchiseBrochure.pdf	150 Education
4-5 How to Become a More Effective Field Consultant: Part 2 Management 2000 – Tucson – for more information call (800) 847-5763; 520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or www.mgmt2000.com	300 Education
4-6 Georgetown University Franchise Management Program <i>Managing a Franchise Business</i> For information and registration – http://scs.georgetown.edu/programs/183/certificate-in-franchise-management	450 Education
5-7 West Coast Franchise Expo – Los Angeles, CA For information and registration for the WCFEXPO - http://www.wcfexpo.com/	50 Participation
Symposium 2: Franchising Your Business	200 Education
Symposium 3: Operations Manuals: The Update to Consistent Execution	100 Education
Symposium 4: The Use of Technology in Franchising	100 Education
Register for symposia - http://www.wcfexpo.com/Symposia.cfm	
8-10 Franchise Times Restaurant Finance & Development Conference Bellagio Hotel, Las Vegas, NV. For more information and to register.	300 Education
9-10 Developing Operations Manuals & Franchise Training Systems NOVA Southeastern University For more information - for more information http://www.huizenga.nova.edu/franchise ; contact Cheryl Babcock at 954.262.5071 (email babcockc@nsu.nova.edu) or Janet Goldstein at 954.262.5139 (email goldjan@huizenga.nova.edu)	300 Education
11-12 Emerging Franchisor Conference NOVA Southeastern University For more information - for more information http://www.huizenga.nova.edu/franchise ; contact Cheryl Babcock at 954.262.5071 (email babcockc@nsu.nova.edu) or Janet Goldstein at 954.262.5139 (email goldjan@huizenga.nova.edu)	300 Education

NOVEMBER (continued)

<u>Date/Name of Course/Presenter/Location</u>	<u>Number/Type of Credits</u>
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| 15-16 | How to Recruit Better Candidates and Close More Franchise Sales
Management 2000 – Tucson – for more information call (800) 847-5763;
520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or
www.mgmt2000.com | 300 Education |
| 18-19 | How to Lead and Manage the Growth of Your Franchise System
Management 2000 – Tucson – for more information call (800) 847-5763;
520-818-9988; fax: 520-818-3277 or email m2000@mgmt2000.com or
www.mgmt2000.com | 300 Education |

DECEMBER

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| 8-10 | Entrepreneurial Leader Services – Module II– 21 st Leading Effective Teams
NOVA Southeastern University
For more information - for more information
http://www.huizenga.nova.edu/franchise ; contact Cheryl Babcock at
954.262.5071 (email babcockc@nsu.nova.edu) or Janet Goldstein at 954.262.5139
(email goldjan@huizenga.nova.edu) | 450 Education |
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2011

JANUARY

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| 12-13 | ICFE Special Sessions—MGM Grand Hotel, Las Vegas, NV
(Sessions TBD) | 200 Education |
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MARCH

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| 16-18 | Entrepreneurial Leader Services – Module III – Influential &
Innovative Leader
NOVA Southeastern University
For more information - for more information
http://www.huizenga.nova.edu/franchise ; contact Cheryl Babcock at
954.262.5071 (email babcockc@nsu.nova.edu) or Janet Goldstein at 954.262.5139
(email goldjan@huizenga.nova.edu) | 450 Education |
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FUTURE DATES

IFA Annual Convention (100 Participation/300 Education)

February 13-16, 2011—MGM Grand Hotel, Las Vegas, NV
February 11-14, 2012—Marriott World Center, Orlando, FL
February 17-20, 2012—MGM Grand Hotel, Las Vegas, NV
February 22-25, 2014—New Orleans Convention Center, New Orleans, LA
February 15-18, 2015—MGM Grand Hotel, Las Vegas, NV

IFA Legal Symposium (300 Education)

May 15-17, 2011 – JW Marriott Hotel—Washington, DC
May 20-22, 2012 – JW Marriott Hotel—Washington, DC
May 5-7, 2013—JW Marriott Hotel—Washington, DC

IBA/IFA Joint Conferences (150 Education)

May 17-18, 2011—JW Marriott Hotel—Washington, DC
May 22-23, 2012 —JW Marriott Hotel—Washington, DC
May 7-8, 2013—JW Marriott Hotel—Washington, DC

IFA Public Affairs Conference (100 Participation)

September 12-14, 2011 – JW Marriott Hotel—Washington, DC
September 9-12, 2012—JW Marriott Hotel—Washington, DC
September 15-18, 2013—JW Marriott Hotel—Washington, DC

International Franchise Expo (50 Participation)

November 5-7, 2010 – Los Angeles Convention Center

Dunkin' Brands, Inc. is a proud sponsor of the
Institute of Certified Franchise Executives.



Built on more than 50 years of innovation, Dunkin' Brands leads and builds great brands at the forefront of the Quick Quality segment of the food and beverage industry. Familiar, yet fresh—like a good cup of coffee—Dunkin' Brands goes beyond fast food to deliver value, experience and superior hospitality. The company achieves this goal by developing best-in-class menu items to eat and drink, and by constantly thinking about new ways to seize opportunities and stay ahead of the curve.