



Mark Liston
President
Glass Doctor

Mark Liston is the President of Glass Doctor, one of the 13 Dwyer Group companies. Established in 1962 with one shop in Seattle, Wash., today Glass Doctor offers complete glass repair, replacement and services to the residential, automotive and commercial markets at more than 250 locations in the United States and Canada. Glass Doctor began franchising in 1977 and in 1998 joined The Dwyer Group, Inc., family of service franchises. The Dwyer Group is well-known in the franchise arena for its Code of Values and their “Live R.I.C.H” culture.

Mark joined Glass Doctor in April of 2010 as VP of Operations and was promoted to President in December of 2011. Previously he was the VP of Sales and Marketing for Clockwork Home Services after spending a many years at Valpak’s corporate headquarters, in a variety of roles. He has been involved with dealer or Franchise companies for the past 36 years. Mark also worked in Franchise Development for Batteries Plus and Midas.

Today Mark, and his wife Mary Kay, reside in Waco, TX. Mary Kay is the President of Five Star Painting and ProTect Painters, another Dwyer Group concept. They stay active by doing extensive travel for their respective companies, being active in the IFA (International Franchise Association). Liston serves the IFA on the Board of Trustees for the Educational Foundation and on the Board of Governors for the ICFE (Institute of Certified Franchise Executives Board). He is also past chair of the ICFE Board. Mark has three children and eight grandchildren.